



Privacy Policy

Hampshire Parent Carer Network (HPCN) are committed to keeping your information confidential. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998). In order for us to provide the best possible level of service, we need to gather certain information about you and your child(ren). The information you provide will be kept confidential and we will not share your information with any other organisation for marketing purposes.

The personal information we may collect:

- Your Name
- Your Address
- Your Telephone Number(s)
- Your Email
- Information about your child(ren) – Age, Gender, School provision and services used & any disability or additional need.
- Information about other services you may use & how you found out about HPCN
- Other optional Information – via occasional surveys

Your information may be collected via you registering your details with us, this can be done via any of the following processes:

- Registering via our website
- Completing a paper copy of our registration form
- Providing your details when completing a survey, consultation response or contacting us directly via email asking to be kept up to date with our work

HPCN will use your information for the following reasons:

- Gather information/data to enable us to feedback your views to Hampshire County council and local health providers
- Keeping you regularly updated with our development as an organisation
- To email you up-to-date bulletins

Security

We have implemented appropriate measures for your information to prevent unauthorised and unlawful process, accidental loss, damage or destruction.

Retaining Your Personal Information

We will not keep your personal information for longer than is necessary for our purpose. You also have the right to see your information or have your details removed from our database. You can contact us on the address below at any time to do this.

External Websites

Our website contains links to other websites. HPCN is not responsible for the data protection and privacy practices for other websites. We encourage you to be aware of other websites privacy policies.

Complaints about how we process your personal information

An individual should contact HPCN. Complaints should be addressed to:

Hampshire Parent Carer Network
Suite 37
Basepoint
Winnall Valley Rd
Winchester
Hants
SO23 0LD